



GOVERNMENT OF KERALA

Abstract

Disaster Management Department-Setting up of Special task force in Wayanad district to fast track insurance claims in landslide affected areas of Meppadi Grama Panchayat- Sanctioned- Orders issued

DISASTER MANAGEMENT (A)DEPARTMENT

G.O.(Rt)No.578/2024/DMD Dated,Thiruvananthapuram, 05-08-2024

Read:- Meeting chaired by Additional Chief Secretary, Home & Vigilance on 5/8/24 with SLBC, Bankers & various insurance agencies.

ORDER

On 30th July 2024 severe landslides affected Meppadi Grama Panchayat of Wayanad district with loss of lives, movable and immovable items. Around 400 persons are either dead or missing, therefore there is an immediate requirement to activate the mechanism for speedy disposal of insurance claims from various agencies.

2. The meeting held as per ref cited decided to set up a task force in Wayanad district for coordination and supervision work of claim settlement through various agencies, the task force should also work as a bridge between the insurers and the insured.

3. The **task force** composition will be as follows -

- A. Deputy Collector (Revenue Recovery), Wayanad - **Chairman**
- B. General Manager District Industries Centre, Wayanad - **Member**
- C. Deputy Director, Statistics and Economics Department, Wayanad - **Member**
- D. Lead District Manager, Wayanad - **Convenor**

4. The task force shall start functioning w.e.f 6/8/2024 and continue to function till further orders.
5. The primary responsibility of the task force will be to collect the data regarding insurance claims from DDMA/affected parties and ensure that such claims are processed in time by the insurers.
6. The task force shall also supervise the process of submission of claims in cases where the affected parties find difficulties in submission.
7. The task force shall work as a single point of contact for the insurance agencies/banks for matters related to insurance claims.
8. The task force shall develop a mechanism to get daily/weekly claim settlement reports from various insurers and submit them to DDMA and the State Nodal officer i.e. Executive Director, Kudumbashree.
9. The task force can function from a place fixed by the District Collector but it should also set up help desks at relief camps/Panchayat and Village offices in affected areas for the ease of submission of claims.
10. The task force shall submit the first report in the form of Minutes of the first meeting to the State Nodal Officer & Executive Director, Kudumbashree by mail to insurancewayanad@gmail.com before 5 pm on 7/8/2024 without fail.

(By order of the Governor)
TINKU BISWAL

Principal Secretary & State Relief Commissioner

To:

Additional Chief Secretary, Home and Vigilance Department.

Additional Chief Secretary, Health & Family Welfare Department.

Principal Secretary, LSGD.

State Police Chief, Kerala.

Director General, Fire and Rescue Services.

Commissioner, Land Revenue.

Commissioner, Disaster Management.

Director, Department of Economics and Statistics

Director, Health Services.

District Collectors, Wayanad.
District Police Chief, Wayanad.
Member Secretary, KSDMA.
DDMA, Wayanad.
DMO, Wayanad.

Forwarded /By order

Section Officer